



SERVIZI
Premium Services

Servizi is the *Italian* word
for Service & what the
program is all about -
quality services for an
enhanced residential Aged
Care experience.

A touch of
Luxury

Food & Entertainment

Exquisite Tastes

From upscale venues with fancy cocktails and the latest technology to those who enjoy a quiet classic meals and a movie Vacenti are crafting unique experiences to cater to all our residents needs.

You will be given your own smart tablet to access all your favourite games and apps as well as a medium to contact loved ones via face to face digital links.

An exclusive ticket once a month to our Servizi Happy hour which will boast quality entertainment, drinks and food. Picture yourself at the best table - in the finest restaurant - at the heart of our beautiful city. Have a drink of the finest coffee, High Teas and sneaky Apertif Cart making its way around to you, make your choice, sit back, relax, and anticipate the exquisite array of the most appetising colours, textures, aromas and tastes that you could ever experience.



Health & Wellbeing

Mind, Body & Soul



We create empowering spaces to find your inner peace – creating a condition of natural health – emotionally and physically

Health and Wellbeing is perfect for those seeking additional companionship and personal growth. The offering covers Mind, Body and a little bit of Soul. Learn to paint, enjoy the company of peers at the Hair Salon, get a massage or just have the one on one time together doing what you want to do. The package also offers dedicated time per month for the resident and residents loved ones to talk through the guilt and grief associated with Aged Care entry. This approach is to help everyone express their feelings in a safe and facilitated environment.

Companion Services

We care like Family

We provide peace of mind to Families & Residents when a little extra help or support is needed.

At Vacenti we understand that everyone needs a helping hand sometime. In addition to our residences' current care needs we have a Companion Service as part of our Health and Wellbeing Servizi package or as an extra pay as you need.

While many may enjoy their independence we understand there comes a time where additional assistance may be required. For example a simple ride to the GP, ordering groceries or paying bills can be an obstacle when family or friends live so far away.

Our companion care service options are flexible and customisable according to your needs and situation, as part of our personalised approach.



One Time Experiences

Join in when you want

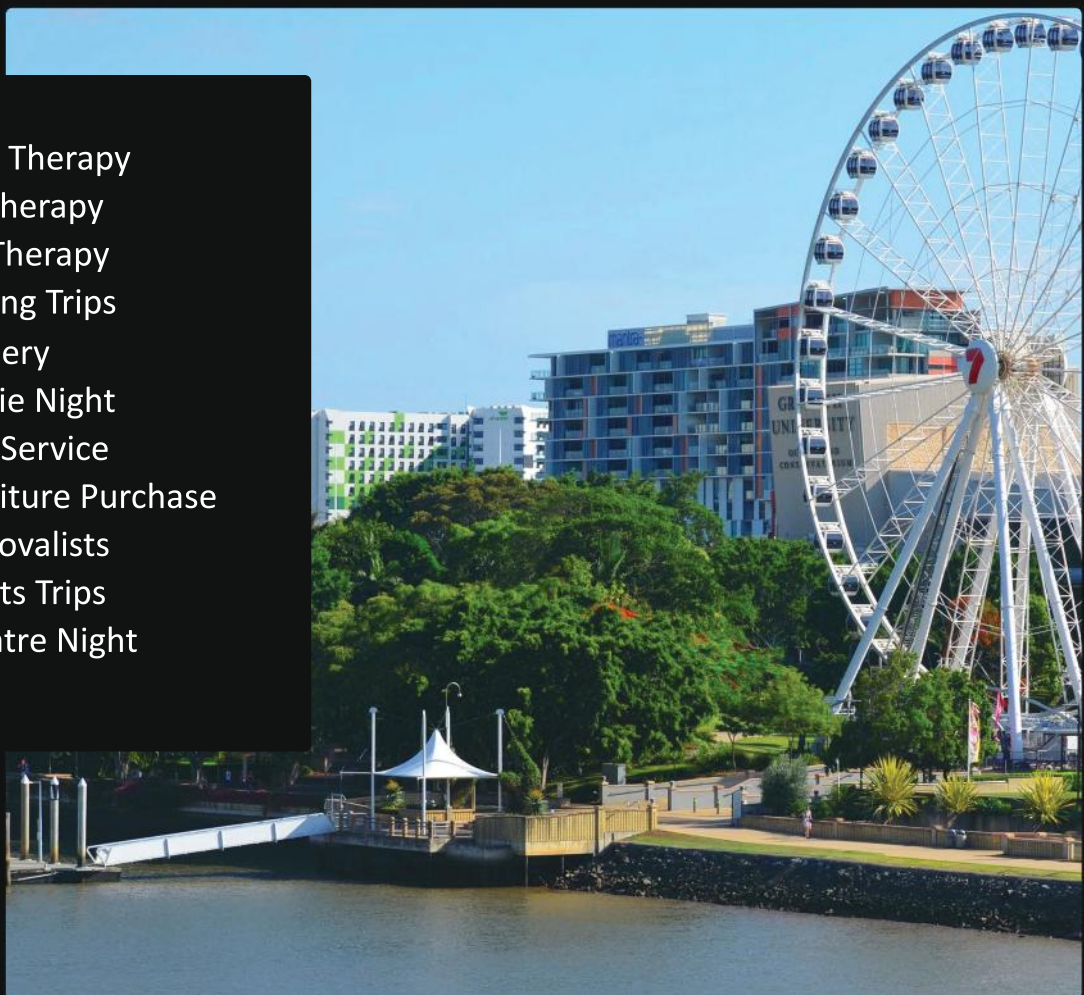
Our Luxury one time experiences low automatically giving you a higher level of luxury, you won't find anywhere else.

With so many unique experiences available, there's an abundance of choice. For even greater flexibility and choice, choose one or many for the ultimate in opulence and luxury. It's that eazy simply pick and choose which inclusions matter most to you. You will also have priority access to your very own Concierge based within your home and exclusive access to Servizi events.

When you are looking for something more to enhance your lifestyle experience with Vacenti.

These services will include everything from organised Shopping trips complete with lunch provided, care staff on hand and transport to theatre and sporting events. Those coming into our residences we book and organise removalists to take the stress out of this task, even order groceries via your favourite major grocery chain.

- Paro Therapy
- VR Therapy
- Art Therapy
- Fishing Trips
- Grocery
- Movie Night
- Tray Service
- Furniture Purchase
- Removalists
- Sports Trips
- Theatre Night





Servizi services are designed to give the resident the opportunities that they had when living at home coupled with the care and support they need to enjoy every aspect safely and with dignity. Residents, under the Servizi program, will enjoy choice and range in addition to the Vacanti lifestyle program. Residents will have choice whether to opt into pre-programmed packages or select activities that interest them. Servizi offers the resident companionship between peers and staff under their terms.

“

We love our apartment
as it is very homely and
we have great
neighbours.
Con Noi's and

Judith & Maurice

”



SERVIZI

Premium Services

Contact Us



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Facebook

[connoi.retirementliving](https://www.facebook.com/connoi.retirementliving)

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Vacenti 

*Portofino | Marebello | Casa Damore
Lorocco | Esida | Sylvan Woods*