

Manager Update

Dear Casa Community,

As the gentle breeze of autumn begins to caress us, we're excited to bring you updates and activities planned for the upcoming months.

We are delighted to announce that we will be arranging a flu shot clinic for all residents. Ensuring your health and well-being is our top priority, especially during flu season. We will communicate the confirmed date and details with you soon. Please keep an eye out for further announcements.

As a community, it's crucial that we maintain a respectful and supportive environment for everyone, including our dedicated staff members. We want to remind all residents and visitors of the importance of always treating our staff with kindness and respect. Our staff work tirelessly to ensure your comfort and well-being, and any form of verbal aggression towards them is unacceptable. Let's continue to foster a culture of appreciation and understanding within our community.

We appreciate your cooperation in maintaining a harmonious and respectful environment within our community.

As always, we're here to support you in any way we can. Whether you have questions, concerns, or simply want to chat, our doors are always open. Let's make the most of the upcoming months together, filled with laughter, friendship, and cherished memories.

Kind Regards,
Sabrina Lau



Sabrina Lau
Facility Manager

Training Update

Hello Casa Community,
Happy March!
This month has been busy for all staff at Casa.

We are thrilled to share some exciting updates regarding the training initiatives happening at Casa Damore! Our commitment to providing the highest quality of care to our residents, and we are grateful for the opportunity to engage in various training programs and collaborations.

We have been fortunate to collaborate with Logan Hospital, CarePACT, and Sutherland Medical to provide specialized training in Peritoneal Dialysis, CarePACT Model of Care, and Wound Care Management. These programs aim to upskill our Registered Nurses, ensuring they can deliver quality clinical care to our residents.

Our dedicated Physiotherapist, Andrew, conducted annual manual handling training for all staff members, ensuring everyone is equipped with the necessary skills to safely assist residents.

FVS Company conducted annual fire training, including fire warden training. Resident Jill enthusiastically participated in role-plays, contributing to the success of the training session.

We recently hosted a special Pyjama Day here at Casa, it was not just about donning our comfiest attire; it served a deeper purpose of raising awareness about the importance of Activities of Daily Living (ADLs) and the significance of maintaining skin integrity, especially for our residents. Our dedicated staff participated in a unique experiment. They adorned themselves with craft paper to simulate fragile and dry skin, aiming to understand the challenges our residents face and to experience firsthand how easily skin can be affected. Through this activity, we highlighted the critical need for moisturizing twice a day to maintain skin integrity among the elderly. The experiment served as a powerful reminder of the daily care routines that contribute to the overall well-being of our residents.

April promises to be a month of growth and learning for our staff. Several team members will attend face-to-face workshops at Shared Services. These workshops cover a range of topics including dementia care and leadership development, enhancing our team's expertise.

We are excited to welcome Occupational Therapist students from Griffith University, who will be onsite every Wednesday starting April 3rd. Additionally, students from KCA studying Certificate Three in Individual Support will complete their placement, with a new cohort commencing soon.



Tara Hart
Training Facilitator

Training Update

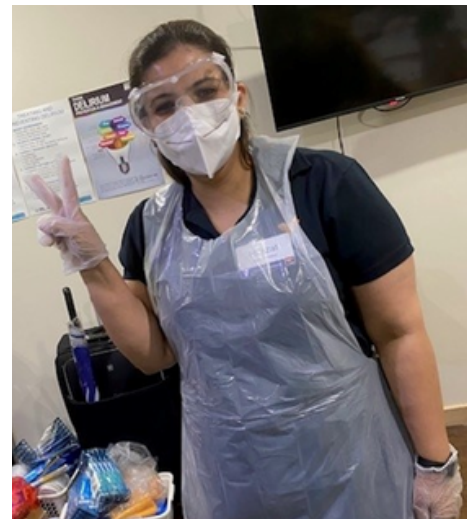
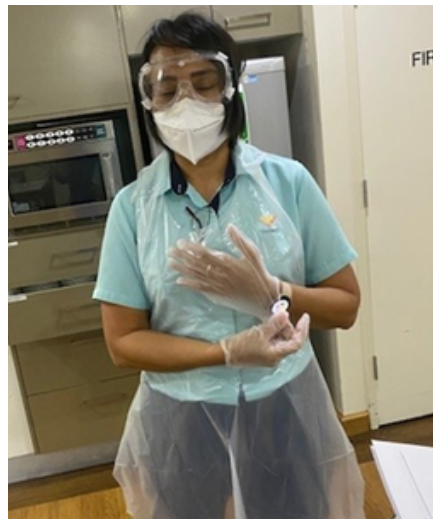
Our Bond University Medical Students will be concluding their time at Casa Damore, and we extend our best wishes to them as they continue their journey in the medical field.

We encourage all residents to actively participate in the training opportunities available for our staff. If you have any suggestions or areas, you believe our staff could benefit from learning, please don't hesitate to visit me at the training hub on Level 1, opposite the nurses' station.

Thank you for your continued support and engagement in our commitment to excellence in care.

Have a Happy April!

Kind Regards, Tara



we care like
family

Casa Dámore Update

Monthly Newsletter



Training Update



Lifestyle Update

Then the month of March.

The residents had the chance to vote in the council election this month, the level two media room was set up as a polling booth and residents also were able to vote in their rooms.

We also were informed that the State elections are to be held on the 26th of October. If you feel your relative is unable to vote, please arrange to have your relative removed from the electoral role and let Marieann from the lifestyle department know for the next election.

We have a new twist to the exercise classes; the residents and staff took part in Zumba classes. It has been put on the program for the next three months and then we will see if the residents would like to continue with the Zumba classes.

The residents started going back to the lord mayors Seniors concert at City Hall and listened to the tunes of Tony Bennett impersonator, "it was a great morning of music" stated by one of the residents.

St Patricks day was all things green, started off with a great lunch provided by the kitchen and all things green for afternoon tea. We had an Irish entertainer play the flute, guitar and many more instruments. He kept the residents entertained with his music, jokes and antidotes, which the residents enjoyed with laughter and clapping.

Henny penny Hatchlings have arrived, and we are ready to watch the chickens hatch and grow over the next 10 days. Residents are curious to see which ones are roosters and which will be hens. If you would like to have a chicken at the end of the 10 days, please see Marieann from the lifestyle department.

This month we celebrated Greek Independence Day with a Greek meal cooked by the talented staff in the kitchen. Our Greek residents also gave suggestions on what to cook for the meal.

Next month we will be celebrating Ramadan, holding an Anzac Day service, a ferry ride along the Brisbane River and lunch at café along the water. Residents are looking forward to a ride along the river and looking at all the changes that are happening.

The Easter raffle will be drawn on Thursday 28th March after the easter Mad Hatters Party.

Tickets are selling fast.

Kind Regards, Marieann



Mariann Edgell
Lifestyle Coordinator

Lifestyle Update



Farmers Market Trolley and Boot Scooting



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Casa Dámore Update Monthly Newsletter



Lifestyle Update



March Outings burgers, shakes and Jack Pot dining.



Lifestyle Update



Ice Cream Treats

Lifestyle Update



Cycling without age at New Farm Park and Concert



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Casa Dámore Update

Monthly Newsletter



Lifestyle Update



St Patrick's Day Celebration



Lifestyle Update



Greek Day Celebrations



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Casa Dámore

Monthly Newsletter



SERVIZI
Premium Services

Servizi Concierge
Concierge.CD@vacenti.com.au
0438 949 316



Paola Malatesta
Servizi Concierge

Servizi Update

Our newsletter this month, just like the previous one is buzzing with information about new exciting additional services and general updates.

Firstly, we have now created our official SERVIZI calendar so that residents, but also friends and family, can always be informed about specific times and dates for additional activities carried out by the SERVIZI team. You will be able to find one on each floor and a few more available for you to take from the SERVIZI stand on Level 1.

Here at Casa we are proud to have a multicultural community and we encourage a mutual exchange of cultures and viewpoints. Having an Italian concierge, we couldn't miss the opportunity to celebrate Italian Liberation Day, which will fall on the 25th of April.

As anticipated at the start of this newsletter, the SERVIZI team is thrilled to announce that from the month of April some new additional services will be included in the program. We can't keep it secret any longer and to give you a sneak peek we will just say that some will involve food, professional services, and much more. To know all about it, please contact our lovely SERVIZI concierge here at CASA.

We want to remind every resident but also friends and family that our Café di Casa is opened till late and fully licensed to serve alcohol.

Alcohol service trading hours are:
THURS – SUN from 3pm till 7pm

We also have exciting new changes for the café coming soon, so visit CAFÉ DI CASA to know more about it.

We want to take this opportunity to encourage friends and family to join our residents during our SERVIZI special outings. It is a great occasion to spend time with your loved ones, socialize and meet new friends outside CASA.

For more information on how to join and if you want to know more about our packages please contact:

Paola Malatesta
(SERVIZI CONCIERGE)
Concierge.CD@vacenti.com.au
0438949316

Servizi Activities





Servizi Outing



Servizi Outings and Services

Save the Date

This month's upcoming outings:

11th of April

JOEY's at Kangaroo Point

24th of April

First-Class lunch at SIRROMET –

experience a beautiful

Tuscan terrace situated at the picturesque Mount Cotton

Friends and family are more than welcome to join!
Speak to Paola your friendly Servizi Concierge for more information.
Costs apply unless included in your Servizi Package.

Servizi Concierge
Concierge.CD@vacenti.com.au
0438 949 316



LAUNDRY

Price List

Laundry Service	\$40 a basket
Ironing Service	\$5 a garment

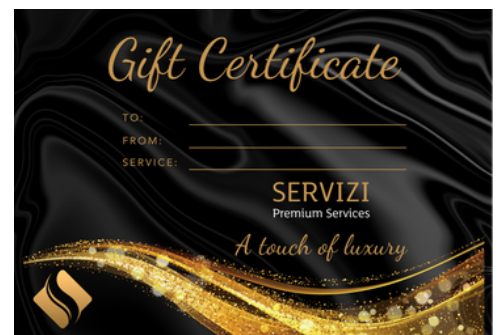
Same-day service through
Servizi
Premium Services!

Please speak with your concierge
to book in or for further details.



Laundry service

We also started our same-day laundry service in May, if anyone is interested in using this service, please let us know or contact Servizi for more information and pricing.



We invite all residents to jump on board Servizi Premium Services which includes:

- Premium Laundry Service
- Companion service
- Active Minds
- Food & Fun

We also have gift certificates available to purchase available to be redeemed for Servizi Premium Services.